



**Andrea CARUGATI**

**Ph.D. in Management Information Systems**

**Full Professor, Management of Information Systems**

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## **EDUCATION**

**2004** Ph.D. in Management Information Systems, Technical University of Denmark, Denmark

## **RESEARCH INTERESTS**

Management Information Systems

## **EMPLOYMENT EXPERIENCE**

### **ACADEMIC:**

**2000 - 2004** Researcher, Danmarks Tekniske University, Kongens Lyngby, Denmark

## **COURSES TAUGHT**

- Challenges and tactics in it driven change, Grande ecole
- Digital transformation and it change: possibilities and challenges, Grande ecole
- Information systems management, International mba
- Strategy dynamics and modelling, Grande ecole

## **INTELLECTUAL CONTRIBUTIONS**

### **Papers in refereed journals**

#### **Published**

Vieira da Cunha J., Carugati A., (2018), Transfiguration work and the system of transfiguration: How employees represent and misrepresent their work, *MIS Quarterly*, 42(3), pp. 873-894

Mola L., Rossignoli C., Carugati A., Giangreco A., (2015), Business Intelligence System Design and its Consequences for Knowledge Sharing, Collaboration, and Decision-Making: An Exploratory Study, *International Journal of Technology and Human Interaction*, 11(4), pp. 1-25

Vieira da Cunha J., Carugati A., Leclercq-Vandelannoitte A., (2015), The dark side of computer-mediated control, *Information Systems Journal*, 25(4), pp. 319-354

Smith P., Vieira da Cunha J., Giangreco A., Vasilaki A., Carugati A., (2013), The threat of dis-identification for HR practices: An ethnographic study of a merger, *European Management Journal*, 31(3), pp. 308-321

Giangreco A., Carugati A., Sebastiano A., Al Tamimi H., (2012), War Outside, Ceasefire Inside: An Analysis of the Performance Appraisal System of a Public Hospital in a Zone of Conflict, *Evaluation and Program Planning*, 35(1), pp. 161-170

Mola L., Carugati A., (2012), Escaping "Localisms" In IT Sourcing: Tracing Changes in Institutional Logics in an Italian Firm, *European Journal of Information Systems*, 21, pp. 388-403

Smith P., Vasilaki A., Carugati A., Giangreco A., (2012), On the Counterintuitive Consequences of High-Performance Work Practices in Cross-Border Post-Merger Human Integration, *European Journal of Cross-Cultural Competence and Management*, 2(3-4), pp. 299-318

Carugati A., Giangreco A., Sebastiano A., (2011), Moving the Implementation Line: A Nursing Home's Path to Success with IT, *Systèmes d'Information et Management*, 16(4), pp. 73-101

Giangreco A., Carugati A., Pilati M., Sebastiano A., (2010), Performance Appraisal Systems in the Middle East: Moving Beyond Western Logics, *European Management Review*, 7, pp. 155-168

Giangreco A., Carugati A., Sebastiano A., (2010), Are we Doing the Right Thing? Food for Thought on Training Evaluation and its Context, *Personnel Review*, 39(2), pp. 162-177

Giangreco A., Carugati A., Sebastiano A., Della D., (2010), Trainees' Reactions to Training: Shaping Groups and Courses for Happier Trainees in an Italian Context, *International Journal of Human Resource Management*, 21(13), pp. 2468-2487

Goethals F., Carugati A., Leclercq A., (2009), Differences in e-Commerce Behavior between Neighboring Countries, *Database for advances in information systems*, 40(4), pp. 88-116

Goethals F., Leclercq A., Carugati A., (2009), On the unexpected differences in media usage in purchasing in France and in Flanders, *Systèmes d'Information et Management*, 1(14), pp. 37-74

Rossignoli C., Carugati A., Mola L., (2009), The Strategic Mediator: A Paradoxical Role for a Collaborative E-Marketplace, *Electronic Markets*, 19(1), pp. 55-66

Carugati A., (2008), Information system development activities and inquiring systems: an integrating framework, *European Journal of Information Systems*, 17(2), pp. 143-155

Carugati A., Hadziliadis E., (2007), Development of E-Government services for cultural heritage: Examining the key dimensions, *International Journal of Technology and Human Interaction*, 3(2), pp. 1-16

Carugati A., Demoulin N., (2004), On the Use of Churchman's Inquiring Systems in Information Systems Development, *Issues in Information Systems*, 5(1), pp. 56-62

### **Forthcoming**

Carugati A., Fernandez W., Mola L., Rossignoli C., (2016), My choice, your problem? Mandating IT use in large organisational networks, *Information Systems Journal*

### **Communications in refereed conferences**

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#### **International**

Giangreco A., Carugati A., Mola L., Vieira da Cunha J., (2015), *An institutionalisation story of a healthcare system: the case of the long term care sector in Italy* EGOS 2015, Athens, Greece

Leclercq-Vandelannoitte A., Carugati A., Viera da Cunha J., Giangreco A., Blegind Jensen T., (2014), *On the emergence of norms from mobile IT adoption and use* EGOS Colloquium (European Group for Organizational Studies), Rotterdam, Netherlands

Carugati A., Mola L., Giangreco A., (2012), *ERP Multisite Implementation: A Framework to Study Enterprise Maturity and Growth* Pre-ICIS Conference on Enterprise Systems Research In MIS, Orlando, USA

Carugati A., Mola L., Giangreco A., (2012), *Let's Exchange my Knowledge for your Practice: Key Factors in ERP Multisite Implementation* Academy of Management (AOM) Annual Meeting, Boston, USA

Sebastiano A., Carugati A., Giangreco A., (2012), *The Pursuit of Happiness: The Virtuous Circle of an IT Tool for its Users and Beneficiaries* Pre-ICIS Conference on Enterprise Systems Research In MIS, Rome, Italy

Viera da Cunha J., Carugati A., Leclercq-Vandelannoitte A., (2012), *On the dimensions of technological control* Academy of Management (AOM) Annual Meeting, BOSTON, USA

- Carugati A., Giangreco A., Sebastiano A., (2011), *No deadlines and no Processes: The Successful Path to Healthcare IT of an Italian Nursing Home* AoM 2011 Conference (OCIS International PWD), San Antonio, USA
- Giangreco A., Carugati A., Sebastiano A., (2011), *Here you Will Live Longer: The Effects of an IT Tool on Quality of Life and Mortality Ratio in an Italian Nursing Home* EURAM 2011 Conference, Tallinn, Estonia
- Goethals F., Giangreco A., Carugati A., (2011), *A new view on social networks and perceived usefulness in Online Learning Platform acceptance* AIS SIG-ED IAIM 2011 Conference, Shanghai, China
- Giangreco A., Sebastiano A., Carugati A., (2010), *Dare to Care, Care to Perform: IT as Modernization Engine in an Italian Nursing Home* 2010 Academy of Management Meeting, Montréal, Montreal, Canada
- Smith P., Giangreco A., Vasilaki A., Carugati A., (2010), *On the impact of HR practices on identity: notes from an ethnographic study of a merger* Congrès de la Société Suisse de Sociologie, Geneva, Switzerland
- Vasilaki A., Giangreco A., Smith P., Carugati A., (2010), *Human Resource Practices and Post-Merger Human Integration* EURAM 2010 Conference, Rome, Italy
- Giangreco A., Carugati A., Sebastiano A., (2009), *Employees' Performance Assessment Systems in the Middle East: Moving Beyond Western Logics* Evaluation 2009 Conference, Orlando, USA
- Leclercq-Vandelannoitte A., Carugati A., Giangreco A., Cunha J., Blegind T., (2009), *A Sociomaterial View on the Scaffolding of Information Technology Work Practices: a Practice-based Model* International Conference on Information Systems, Phoenix, USA
- Mola L., Rossignoli C., Carugati A., (2009), *Two cases one result: Marketplace become strategic mediators* 2009 Academy of Management Annual Meeting (AoM), Chicago, USA
- Vieira da Cunha J., Carugati A., (2009), *Information Technology and the First-line Manager's Dilemma: Lessons from an Ethnographic Study* European Conference on Information Systems (ECIS), Verona, Italy
- Carugati A., Giangreco A., Sebastiano A., Al Tamini H., (2008), *Evaluation under Siege: Trends and Sensemaking of Performance Appraisal at Hebron Public Hospital* 2008 Academy of Management Meeting, Anaheim, USA
- Giangreco A., Carugati A., Sebastiano A., Della Bella D., (2008), *Trainees' Reactions to Training: Shaping Groups and Courses for Happier Trainees* 9th International Conference on Human Resource Development Research and Practice Across Europe, Lille, France
- Giangreco A., Sebastiano A., Carugati A., (2008), *Are We Doing the Right Thing? Food for Thought on Training Evaluation. Paper accepted at the Workers Rights Protection in a New World of Work. The case for a comparative and interdisciplinary approach to Labour Relations* 6th international conference in Memory of Professor Marco Biagi, Modena, Italy
- Mola L., Carugati A., Rossignoli C., (2008), *The Unaspected Destiny of a Collaborative e-Marketplace: The Agriok Case* 16th European Conference on Information Systems, Galway, Ireland
- Ureche-Rangau L., Carugati A., (2007), *Foreign Delisting and Domestic Stock Value: Multiple Frameworks, Different Views?* FinanceCom Conference, Montreal, Canada
- Carugati A., (2006), *On the Nature of Knowledge Sharing among Academia and Industry: A Case Study Based on Systems Theory* Academy of Management Annual Meeting, Atlanta, USA
- Carugati A., Bolici F., (2006), *Knowledge Creation as an ISD Goal: An approach based on communities of Practice* 14th European Conference of Information Systems, Göteborg, Sweden

## **Other conference and seminar presentations**

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### **International**

- Martone A., Morelli C., Giangreco A., Carugati A., (2009), *A primer for socio-materiality in IT driven change: a case study of M&A in the IT sector* 10th Workshop di Organizzazione, Cagliari, Italy
- Morelli C., Carugati A., Krammergård P., (2009), *Technological and Organizational Challenges in e-Government Maturity: a Literature Review* 10th Workshop di Organizzazione, Cagliari, Italy

### **National**

- Carugati A., Gibson C., Mola L., (2008), *Patterns of Technochange Management in ERP Multisite Implementations* itAIS Conference, ICIS Ancillary Meeting, Paris, France

Carugati A., Morelli C., Giangreco A., (2008), *Socio-Materiality as Lens to Study IT Driven Change* ICIS Ancillary Meeting, Paris, France

## Books

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### Published

Carugati A., Rossignoli C., (2011), *Emerging Themes in Information Systems and Organization Studies*, 978-3790827385, Springer, Berlin, 372 pages

## Chapters in books

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### Published

Giangreco A., Sebastiano A., Carugati A., (2013), The Pursuit of Happiness: The Virtuous Circle of an IT Tool for its Users and Beneficiaries, in: Spagnoletti, P.(Eds.), *Organization change and Information Systems: Working and living together in new ways*, 978-3-642-37227-8, Springer, Berlin, pp. 51-60

Sermanet L., Goethals F., Carugati A., Leclercq-Vandelannoitte A., (2012), Antecedents of children's satisfaction with company websites and their links with brand awareness , in: Belkhamza, Z., Azizi Wafa S.(Eds.), *Measuring Organizational Information Systems Success: New Technologies and Practices* , 978-1466601703, IGI Global, Hershey, PA, chapter 14, pp. 276-291

Carugati A., Gibson C., Mola L., (2010), Patterns of Technochange Management in ERP Multisite Implementations, in: D'Atri, A., Saccà, D.(Eds.), *Information Systems: People, Organizations, Institutions, and Technologies*, 978-3-7908-2147-5, Springer, Berlin, chapter 64, pp. 569-577

Giangreco A., Carugati A., Morelli C., (2010), Socio-Materiality as Lens to Study IT Driven Change , in: D'Atri, A., Saccà, D.(Eds.), *Information Systems: People, Organizations, Institutions, and Technologies* , 978-3-7908-2147-5, Springer, Berlin, pp. 441-450

Hadzilias E., Carugati A., (2009), Bridging User Requirements and Cultural Objects: A Proposed Framework For Cultural E-Services , in: Zaphiris P., Ang, C.S.(Eds.), *Cross-Disciplinary Advances in Human Computer Interaction: User Modeling, Social Computing, and Adaptive Interfaces* , 978-1605661421, IGI Global, Hershey, PA, chapter 2, pp. 12-36

Ureche-Rangau L., Carugati A., (2008), Foreign Delisting and Domestic Stock Value: Multiple Frameworks, Different Views? , in: Veit, D., Kundisch, D., Weitzel, T., Weinhardt, C., Rabhi, F.A., Rajola, F.(Eds.), *Enterprise Applications and Services in the Finance Industry* , 978-3-540-78549-1, Springer, Berlin, pp. 112-135

Carugati A., (2005), Information Systems Development as Inquiring Systems, in: Van Gigch, J., McIntyre, J.(Eds.), *Rescuing the Enlightenment from Itself: Critical and Systemic Implications for Democracy*, 978-0-387-27587-1, Springer, Berlin, pp. 150-164

Carugati A., (2003), Information Systems Development: Can traditional Project Management Practices be Successful in Distributed Organizations?, in: Verburg, R.M., Ridder, J.A.(Eds.), *Knowledge Sharing Under Distributed Circumstances*, 90-9017372-2, *Printpartners Ipskamp BV, Enchede*

### Forthcoming

Carugati A., (2004), Uso dei Boundary Objects nello Sviluppo dei Sistemi Informativi, in *Lo Sviluppo dei Sistemi Informativi: dai metodi formalizzati ai metodi "in azione"*, in: Cantoni, F., Magna, G.(Eds.), *Lo sviluppo dei sistemi informativi nelle organizzazioni. Teoria e casi*, 9788846461889, Franco Angeli, Milan

## Case studies

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Smith P., Carugati A., Giangreco A., (2008), *The Scanfin Merger: A Matter of Culture and Identity (A)*, *European Case Clearing House*, case study 408-115-1, teaching note 408-115-8

Smith P., Carugati A., Giangreco A., (2008), *The Scanfin Merger: Communicating a New Corporate Identity to Employees (B)*, *European Case Clearing House*, case study 908-025-1, teaching note 908-025-8

Smith P., Carugati A., Giangreco A., (2008), *The Scanfin Merger: Managing Organisational Change (C)*, *European Case Clearing House*, case study 308-343-1, teaching note 308-343-8

Smith P., Carugati A., Giangreco A., (2008), *The Scanfin Merger: Technology, Strategy and Change (D)*, *European Case Clearing House*, case study 608-037-1, teaching note 608-037-8

Giangreco A., Carugati A., (2008), *Designing an organisational chart from the bottom (A)*, European Case Clearing House, case study 408-026-1, teaching note 408-026-8

Giangreco A., Carugati A., (2008), *Designing an organisational chart from the bottom (B)*, European Case Clearing House, case study 408-027-1, teaching note 408-027-8

### **Working papers**

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Goethals F., Carugati A., Leclercq A., (2008), *e-Commerce Behavior in different Countries*, IESEG Working Paper Series 2008-MAN-02, LEM Working Paper 2008-04, IESEG

Carugati A., (2004), *On the Use of Boundary Objects in Information Systems Development*, IESEG Working Paper Series 2004-MAN-01, IESEG School of Management

### **EDITORIAL ACTIVITY**

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#### **Editor in an academic journal**

**2016**                      European Journal of Information Systems

### **PROFESSIONAL SERVICE**

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#### **Chair in an academic conference**

**2016**                      AIM Conference, France

### **INSTITUTIONAL SERVICE**

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#### **Member of the research committee**

**2015 - 2017**              PhD co-supervisor for Marion Lauwers, Lille Metropole et L'Universite Catholique de Lille, France